



CAPE PINE[®]

FORESTS & TIMBER PRODUCTS

VACANCY NETWORK TECHNICIAN MTO FORESTRY – GEORGE

Internal/External Posting

We would like to encourage all suitable candidates to apply for this exciting opportunity as part of the IT Team based at MTO George Sawmill – George. As a PC/Network Support Technician this position will be responsible for onsite and remote support of all IT hardware, networking, software and related equipment in the Outeniqua region.

Key responsibilities:

- Hardware, Software and Network Support
 - Provide PC and LAN support to end-users including the specification, purchase, installation and configuration of related hardware and software
 - Troubleshoot and provide first and second level diagnosis for PC, network and PBX hardware and software problems.
 - Procure hardware aligned to business requirements with relevant authorisation.
 - Install, implement and Upgrade Hardware
 - Coordinate and/or install all necessary cabling and equipment for the provision of data/voice communications.
 - Assist in the installation and troubleshooting of routers, switches and other network equipment
- Asset Maintenance
 - Perform Annual Internal Audit

Qualifications

- Formal relevant IT qualification or equivalent with relevant IT Certifications
- 3 – 5 years technical experience in the IT technical field

Competencies required:

- Strong technical knowledge and understanding of:
 - Personal computer hardware, software and networks
 - Knowledge of data communications protocols and standards
 - Microsoft Office, Windows Operating systems and applications
 - Knowledge of a wide range of hardware and software, cabling, power requirements and ancillary equipment related to computer operating
 - Basic AD maintenance
 - PC to server connectivity
 - Knowledge and understanding of the following applications advantageous: VIP and Accsys payrolls, Accpac and Dynamics NAV
 - Terminal Services
 - users, groups, shares and other basic administrative functions
- Knowledge and experience in implementing IT best practices and procedures
- Ability to train and provide support to computer users
- Experience in offering remote site support
- A strong user service approach

CAPE PINE INVESTMENT HOLDINGS LTD

Directors: L L Xate (Chairman), G I Carrhill, D H O'Donnell (American), D O Roberts, A M Shiplana

Alternates: O C Sand (Norwegian), G E C Tatham, K Tidwell (American)

Company Secretary: C K Loydall (Mrs)

Reg No: 1998/023863/06 VAT No: 4240193658



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Personal skills:

- Good communication and interpersonal skills -The ability to communicate technical ideas clearly and effectively both orally and in writing to stakeholders
- Excellent command of English and Afrikaans
- Ability to deal with stress
- Ability to critically analyse and prioritise
- Good organisational and follow through skills
- Code 08 Drivers Licence
- Willingness to travel if required
- Ability to work independently in the required framework but also a strong team player

Closing date Friday, 27 February 2015.

Please address your application to Carmin Harty by fax or email / Fax: (044) 871-1802/ Email: Carmin@capepine.co.za

Filling of this position will be done in terms of the requirements of the Company's Employment Equity Policy and Plans. If you do not receive a response from us within 21 working days of the closing date, please be advised that your application was unsuccessful.

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